

# ¿HOW TO IDENTIFY AN IDENTITY THEFT?

If one day you receive a text message or a phone call from someone who claims to be from a recognized company and begins to ask you for personal information or tells you to click on the attached link, ¿what would you do?



## DISTRUST

Ask yourself if you have contracted services with the supposed company, if it is the usual way that said company uses to communicate with you or if there is any inconsistency that seems suspicious.

## CONFIRM

Verify that the email is an official channel and is identified. If it is a call, be sure to check all the information you think is necessary to know if the other person is who they say they are.



## THINK

Are they asking for your information by phone? Do you have to click on a link that you don't know where it leads you? The companies with which you have contracted services will not ask for your personal information because they already have it.



## If you doubt, don't answer

If you are not sure of the authenticity, it is better to end the call or discard the message. You can contact the company to validate if it has been a communication from



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